

# Esprit Counseling & Consulting

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## Crisis Services

There may be times when you need to speak with someone right away. Although we make every effort to be available to you, there may be times when you cannot reach us. Clinic phones are answered after-hours by a web based answering service. If you have an issue that is urgent and need to discuss with a provider, the service forwards the call to the provider. The provider will assess your status and needs, provide crisis intervention and if necessary, complete a Suicide Risk Assessment and take action as outlined in the Risk Assessment Policy and Procedures.

If no provider is available, you will need to call the local crisis center or go to the nearest emergency room or dial 911. If it is a medical emergency or you are in danger of harming yourself or someone else, you must call 911 immediately. Do not wait for a response from a provider.

If we are not available at that time or if you need services we don't offer, you can still get help. Listed below are the resources in your county to help you in these instances. Please don't hesitate to call and speak with someone. If you are experiencing an emergency, call 911 immediately.

- Outagamie County (920) 832-4646
- Winnebago County (920) 722-7707
- Oshkosh Crisis Intervention (920) 233-7707
- Calumet County (920) 849-9317
- Oneida Tribe Crisis (920) 869-4415
- National Suicide Talk Line, which is 800-273-TALK.